

No-Contact Deliveries

New this year! Girl Delivery in Digital Cookie/DOC opens on January 17, 2021.

Girls can do contactless deliveries to customers and earn a custom "Porch Pixie" patch!

Girl Scouts can host a **Virtual Cookie Booth** and invite family neighbors, and friends. Girls can talk about cookies, share their goals, and ask their customers to buy their favorite Girl Scout cookies!

Each girl has a unique link to their cookie storefront in Digital Cookie that they can send in an email. Customers can order cookies and can now request girl delivery and have their cookies delivered! Having cookies shipped or purchasing cookies to donate to Gift of Caring are additional options.



No-Contact Delivery Ideas

- Communicate with customer and coordinate time and location of cookie delivery.
- Consider calling or sending a text message when the cookies are "out for delivery" and a message once they have been delivered.
- If customer is new and not family, friend or a neighbor, delivery should be made at a neutral location rather than at their residence.
- Consider scheduling curbside, "trunk" pick ups at a central location and scheduling customer pick up times to minimize the number of people there at once.
- Or - schedule a mini, post-virtual booth, "delivery day" at a central location. Create time slots for customer pick up to manage the flow of customers picking up cookies.

Cookie Pro Tips:

- Adults should accompany Daisies, Brownies, and Juniors on all cookie deliveries and/or at any scheduled customer cookie pick ups.
- It's recommended that Cadettes, Seniors, and Ambassadors make deliveries with a friend or an adult. Adults should be present at older Girl Scout scheduled customer cookie pick ups.
- Remind customers to bring the cookies inside, and not leave them out for too long on their porch or in the trunk of their car. Chocolate cookie varieties are *very popular!* You don't want the customer's Thin Mints or Samoas to melt!
- Customer appreciation is *key* to being a successful Cookie Pro! Find a special way to say "thank you!" Girls can leave a personalized note with the cookie delivery or send a thank you text or email after delivery.