

Digital Cookie®

Service Unit Volunteer Access

Service unit volunteers can use Digital Cookie to monitor their service unit's digital sales, as well as run Order Data reports for troops and can even check if a Girl Scout has registered to use Digital Cookie and set up their site.

To get started

Use the link in the registration email (see the <u>Volunteer Login</u> tip sheet).

Once logged in, volunteers will see their Dashboard.



Dashboard

The dashboard has five sections.

1. Online Sales and Marketing

The online sales and marketing section represents a rollup of data from the troops in your service unit. It is a great way to see how troops are progressing through the season.





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2. Troop Reports

Volunteers can pull a report of orders by troop in this section.



The Order Data report consist of the following details and more:

- Troop Number
- Girl Scout first and last name
- Order details
 - Order number
 - Order date
 - Order type
 - Billing name
 - Shipping name
 - Gift box qty

- Each cookie variety qty
- Donation qty
- Total packages
- Total cost
- Refunded packages
 - Shipping cost

- o Order status
- o Date order approved
- o Date order rejected
- Customer's second choice

3. Girl Scouts

Search for all Girl Scouts in a troop OR a specific Girl Scout in your service unit to see if they have set up their site, to view their Digital Cookie link, and to see if the Girl Scout has emailed customers or has any packages sold or orders that need to be approved.

